Welcome to De Bondt!

Our company was originally founded by Pieter de Bondt over almost 90 years ago. Now headed by great-grandson Peter de Bondt, what once started out as a small company with one small printing press in the shed of the back garden, has since grown into an all-around graphics service provider.

It is our mission to provide full service for our customers and completely eliminate any hassle for our clients when it comes to the manufacture and delivery of graphic products and/or services. Our service starts with consultation & design and continues all the way through to the delivery of the product to the end client.

We are well acquainted with the 'work activities' at your University and are also fortunate enough to be able to draw on our years of experience working with similar clients. Our customer portfolio includes many educational institutions such as Stenden Hogeschool, University of Leiden, Open Unjversiteit, Hogeschool Rotterdam, ROC Horizon College, Aeres Hogeschool, ROC Zadkine, and Summa College. In addition to educational institutions, we also provide our services to the Province of Limburg and the municipal authorities in Heerlen, Sittard-Geleen and the Shared Service Centre in Southern-Limburg.

One of our most important objectives is to keep the workload for graphic projects down to a minimum for our clients. How do we achieve this? The combination of multifaceted knowledge and years of experience in having all graphic disciplines under one roof promotes the flow of your project.

Our production (Three shifts including weekends)

- -A broad range of machines in the production area, with many offset printing presses
- -Reproduction with digital presses
- -Complete production area for post-production of graphic products
- -Machinery for printing business gifts such as mugs and t-shirts etc.

Overall services

- -Pre-press for the management of mailings, formatting and digital files
- -Public warehousing
- -Expedition of packaging and deliveries
- -In-house fleet of vehicles and drivers

Organisation

De Bondt has a straightforward organisational structure with short lines of communication. We deliberately opted for a structure where the director and department heads are easily approachable to all of our employees and clients. These short lines make it possible for the company to quickly switch gears and provide flexibility to our clients, which is an absolute necessity in the modern day.

Departments

We have 40 employees spread over different departments; secretarial, sales, pre-press, production, post-production, delivery, quality control, health & safety, sustainability, and management. The

employees at Maastricht University will have primary contact with the order managers from our business office (sales).

Contact person t.b.v. Maastricht University:

Marco ten Pierik Job title: Ordermanager Contact person: daily operational business (offers, requests, orders, status) Tel: 0180-641387 Email: <u>m.tenpierik@de-bondt.nl</u>

Backup Marco: Leroy Koppert Job title: Ordermanager Tel: 0180-641383 Email: <u>I.koppert@de-bondt.nl</u>

Suzanne Kieviet

Job title: Accountmanager Contact person: organization / strategic service Tel: 06-42838334 Email: <u>s.kieviet@de-bondt.nl</u>

Peter de Bondt

Job title: CEO Contact person: Contract manager Tel: 0180-641380 Email: <u>p.debondt@de-bondt.nl</u>

Request for offer to: <u>calculatie@de-bondt.nl</u> Orders send to: <u>order@de-bondt.nl</u>

Certificates

We have been certified for ISO 9001:2015, ISO 14001:2015 and FSC for more than 12 years, and have recently started the certification process for the ISO 27001 certificate.

Corporate social responsibility

Long-term relationships with our clients, suppliers, and employees are very important to us, which is why we are always searching for the right balance between the financial aspects of our business, in combination with social and environmental concerns. We hired a KAM (Quality, health & safety and sustainability) employee ten years ago and we pay close attention to performing socially responsible business practices within the company. With an eye on sustainability, we have taken various measures to decrease our CO2 emissions; ranging from an environmentally friendly press to a heat recovery system, Led lighting in the production areas, translucent roof panels for natural lighting, electric cars and a charging station in the parking lot.

Social responsibility is also very important to us and it is company policy to keep our doors open to those who may have otherwise had difficulty entering the job market. Around 30% of our current employees have come to us via the UWV (Dutch unemployment centre) employer service point. These employees are those who, for various reasons, were unable to find work elsewhere. For example, people who were unemployed for long periods of time due to a physical or psychological disability, but also those who were in a vulnerable group due to their age.

Recognised as an internship training company, we give between 10-15 students the chance to carry out their internship at our company annually. A majority of the students are from the vocational graphics school, seeing as how this study fits perfectly with our work activities.

In addition, we also work together with schools for the blind and visually impaired, so these students are also given the chance to learn at our company. We currently have 4 students as interns who had been deemed 'difficult to place'.

The examples listed above are just some of the ways we perform social responsibility at De Bondt. As an employee of Maastricht University, please feel free to contact our KAM employee if you have any further questions.