

UM SPORTS privacy statement

Your privacy is important to Maastricht University (UM), and we therefore exercise caution in making use of your data. UM is the data controller for your personal data. This privacy statement sets out how UM safeguards your privacy.

This document specifically concerns the processing of personal data in the context of UM Sports. UM also has a general privacy statement, available at www.maastrichtuniversity.nl, to which we refer you for more information.

Contact details

If you have questions about this privacy statement, want to know more about how UM handles personal data or wish to make a complaint, please contact:

Attn: Data protection officer
Maastricht University
PO Box 616
6200 MD Maastricht
privacy@maastrichtuniversity.nl

You can also send an email directly to the UM data protection officer via fg@maastrichtuniversity.nl.

Which personal data does UM process?

UM may process personal data in the context of UM Sports.

Once you register in Mendix, the following personal data are stored:

- sex
- initials
- first name
- prefix
- surname
- UM ID number
- postcode
- street address
- town/city
- membership category
- (mobile) phone number
- email address
- membership type (relationship with UM)
- role (relationship with UM Sports)
- images.

To log in, users need to create an account.¹ When an account is created, the following personal data are processed:

- username
- password
- user role
- language.

UM obtains these personal data directly from you.

MyUSC – Client profile

In MyUSC, the following data can be changed via 'Settings':

- preferred language
- email address
- phone number
- photo (once only, and thereafter only through the UM Sports desk).

The following data are visible on the 'My data' tab:

- name
- email address
- UM ID number

¹ Students and staff log in via SURFConext. The UM account details are automatically stored. External (non-UM) parties can request an account and log in. If an external party does not come to the UM SPORTS desk within three days, the record is automatically deleted from the system.

- photo
- barcode.

The following data are visible on the 'My registrations' tab:

- Overview of all registrations for sports activities.

The following data are visible on the 'My clubs' tab:

- Information on club registrations (student sports associations).

The following data are visible on the 'My memberships' tab:

- Overview of memberships purchased.

The following data are visible on the 'My interests' tab:

- Sport-related marketing emails. You can indicate which sports you are interested in yourself.

Purposes

UM processes the abovementioned personal data in order to:

- facilitate the provision of UM Sports services, such as granting access to the sports facilities
- identify you
- contact and communicate with you, including to deal with complaints
- dispatch orders
- process payments
- tailor the sports offer to the needs of different target groups
- maintain records for statistical purposes
- ensure the safety and security of staff, students and visitors at UM, as well as the university buildings and other premises
- prevent abuse of the UM Sports facilities
- seek compliance with a contract entered into with UM Sports.

Legal grounds

For UM to process your personal data, there needs to be a legal basis for doing so. The legal grounds provide the justification for processing your personal data.

UM Sports processes your personal data in order to execute the contract between you and UM Sports. By creating an account, you enter into a contract with UM Sports to facilitate opportunities for exercise. In addition, UM Sports processes your personal data to promote the legitimate interests of the university.

Statistics

Personal data are processed to gain insight into the use of the UM Sports facilities. UM has a legitimate interest in doing so: while the infringement on your privacy is minimal, UM can learn a lot from these statistics, enabling it to improve its services and facilities.

Newsletter

The UM Sports newsletter is sent periodically to users who sign up for it. You can unsubscribe at any time by clicking on the link at the bottom of the newsletter.

To measure the efficiency and relevance of the newsletter, statistics are recorded about the recipients' interaction with the information sent, for example how often the newsletter is opened.

Retention periods

UM retains personal data no longer than is necessary to achieve the purpose of the data processing or to meet a legal obligation.

If the data are processed on the basis of your consent, the relevant personal data will be deleted no later than six months after you have withdrawn your consent.

Recipients of personal data

UM has taken measures to ensure that only those people involved in processing your data have access to them. Your personal data are not shared with third parties, with the exception of parties such as TechnoGym and benVitaal. UM has entered into written agreements with these parties on the processing and security of personal data.

Your rights

Privacy legislation gives you a number of rights with regard to your personal data. These rights are outlined below. You can find more information about these rights and how to exercise them in the general privacy statement at www.maastrichtuniversity.nl.

You have the right to access your personal data and to have those data corrected or deleted. In addition, you have the right to restrict the processing of your data, to transfer your data to another party, and to object when they are processed on the basis of a legitimate interest.

If you wish to exercise one of these rights, please send an email to privacy@maastrichtuniversity.nl or directly to the data protection officer at fg@maastrichtuniversity.nl.

If you have a complaint about the processing of your personal data at UM, please contact us using the above contact details. You also have the right to file a complaint with the Dutch Data Protection Authority. You can find out how to do so on the [website of the Data Protection Authority](#).